

Performance Auto Collision



1775 Hembree Road • Alpharetta, GA 30009
(770) 752-0099 • Fax (770) 521-2043

Collision Center Limited Express Warranty

We guarantee Body & Paint for as long as you own the vehicle. Labor and paint work guaranteed for as long as you own your car. Our warranty only covers the items we were paid to repair. Parts are warranted for 12 months or 12,000 miles, whichever comes first, from date installed. Suspension alignments warranted for 3 months or 4,000 miles, whichever comes first.

We at PERFORMANCE AUTO COLLISION appreciate your choosing us to repair your automobile. It is our goal to restore your automobile back to pre-accident condition. We will use the latest technology available to us to insure you a quality job. PERFORMANCE AUTO COLLISION's repair work meets or exceeds industry standards. We will work with the insuring company in order to minimize your involvement. We use only genuine factory replacement parts except when the insurance company paying dictates otherwise. In these cases, we will contact you, explain the difference in price and quality, and let you decide what avenue to take. We will do everything possible to insure a quality job. Thank you for choosing PERFORMANCE AUTO COLLISION

CUSTOMER INFORMATION

Customer Name _____ Referred By _____
Address _____ City _____ State _____ Zip _____
Work # _____ Home # _____ Cell # _____ Fax # _____
Email _____

VEHICLE INFORMATION

Year _____ Make _____ Model _____
Color _____ VIN # _____

INSURANCE COMPANY RESPONSIBLE FOR PAYMENT

Insurance Co. _____ Claim # _____

PAYMENT

WE REQUIRE FULL PAYMENT ON DELIVERY. IT WILL BE NECESSARY FOR YOU TO COMPLETE ALL OF THE FINANCIAL ARRANGEMENTS WHEN YOUR VEHICLE IS DELIVERED TO YOU. PLEASE HAVE ALL THE NECESSARY FUNDS FROM YOUR INSURANCE COMPANY OR WHATEVER SOURCE YOU CHOOSE. Insurance companies usually pay by "draft." Please bring that draft to us when you pick up your vehicle. Do not deposit it in your bank. It usually takes 30 days for the draft to clear before your bank will transfer the funds to your account. Your draft may name you and a lien holder (finance company or bank). It will be necessary for you to have the lien holder endorse the draft before presenting it to PERFORMANCE AUTO COLLISION. **PERFORMANCE AUTO COLLISION will accept Personal checks, Visa, Mastercard and Discover Card (up to \$3,000), insurance checks, cashiers checks, and or cash for payment on repairs.** There will be a 20.00 fee for all returned checks. If your check is returned to us by the bank for any reason, you have 24 hours to make payment to us by cash or cashier's check or return the vehicle to us until full payment is made. If full payment is not made within 24 hours, Performance Auto Collision reserves the right to have your vehicle impounded until such payment has been made.

ADDITIONAL POINT

PERFORMANCE AUTO COLLISION accepts no responsibility for articles left in the vehicle, car phones, alarms or custom electronics. Your initials grant PERFORMANCE AUTO COLLISION employees permission to test drive your vehicle, for repair and inspection purposes. In the unlikely event that you have a dispute with PERFORMANCE AUTO COLLISION, you hereby agree that the dispute shall be settled by arbitration through the Better Business Bureau of Metropolitan Atlanta of which PERFORMANCE AUTO COLLISION is a member.

POWER OF ATTORNEY & DIRECTION OF PAYMENT

I HEREBY APPOINT PERFORMANCE AUTO COLLISION OF 1775 HEMBREE ROAD, ALPHARETTA, GA 30004 AS MY ATTORNEY IN FACT TO ENDORSE INSURANCE CHECKS OR DRAFTS COVERING REPAIRS TO THE VEHICLE LISTED ABOVE. CUSTOMER UNDERSTANDS THAT RESPONSIBILITY FOR PAYMENT OR REPAIRS IS THAT OF THE CUSTOMER'S SHOULD THE ABOVE NAMED INSURANCE COMPANY NOT MAKE PAYMENT IN FULL TO PERFORMANCE AUTO COLLISION CUSTOMER'S SIGNATURE BELOW DIRECTS THE RESPONSIBLE INSURANCE COMPANY TO PAY PERFORMANCE AUTO COLLISION DIRECT FOR ALL REPAIRS TO THE INSURED VEHICLE.

I hereby authorize the repair work herein set forth to be done along with necessary material and agree that you are not responsible for loss or damage of vehicle or articles left in my vehicle in case of fire, theft or any other cause beyond your control. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount or repairs thereto.

AUTHORIZED BY _____ DATE _____

DELIVERY DATES ARE "ESTIMATED" DATES OF COMPLETION AND ARE NOT GUARANTEED

PERFORMANCE AUTO COLLISION

The Staff at Performance Auto Collision realizes it is very inconvenient to be without your vehicle. We promise to return your vehicle to you as quickly as possible without compromising the quality of repairs just to meet a target date.

FACTORS TO CONSIDER THAT MAY OCCUR DURING THE REPAIR OF YOUR VEHICLE.

- REINSPECTIONS:** If hidden damage is discovered, we must stop work, notify the insurance company and await their reinspection and approval of the additional damages found before repair work can resume. Their supplemental paperwork must also be received to proceed as this confirms the agreed upon revised repair procedures.
- Parts:** If hidden damage requires additional parts or the factory cannot get us a part for several days, the repair will be delayed.
- Color Match:** Every color is slightly different. Even a new vehicle will require color tinting. It often takes our technicians more than two hours to properly tint the color.
- Reassembly:** Because we take great pains to prevent overspray and future paint peeling, we remove attached parts from painted and blended panels. Therefore, it is necessary for our technicians to reinstall parts onto freshly painted surfaces. This must be done with great care and is often time consuming.
- Weather:** Cold weather causes all paint to dry very slowly. Hot weather may cause chemical reactions due to drying too quickly.
- Previous Repairs:** If your vehicle was previously repaired in the same area currently under repair, it is often necessary to do additional repairs to the old ones so our work can be guaranteed.

*** DELIVERY DATES ARE TARGET DATES ONLY AND ARE NOT GUARANTEED, DUE TO CIRCUMSTANCES BEYOND OUR CONTROL. PERFORMANCE AUTO COLLISION IS NOT RESPONSIBLE FOR ANY EXCESSES IN USAGE AND COSTS IN REGARDS TO RENTAL CAR EXPENSE.